

**PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART
COMMUNITY SERVICES AMERICAN INDIAN BLOCK GRANT
2012-2016**

The Performance Requirements Summary (PRS) Chart is a listing of the minimum required services/tasks and performance outcomes that will be monitored during the Contract term. The PRS chart also lists examples of the types of documents that will be used during monitoring, as well as the standards of performance, the acceptable quality level (AQL) of performance required of Contractor, and remedies for non-compliance that are available if Contractor fails to perform at the AQL.

All listings of required services or standards used in this Performance Requirements Summary Chart are intended to be completely consistent with the terms and conditions of the Contract and the Statement of Work (Appendix B to the RFP) and are not meant in any case to create, extend, revise, or expand any obligation of the CONTRACTOR beyond that defined in the terms and conditions of this Contract and Statement of Work. In any case of apparent inconsistency between required services or Standards as stated in the terms and condition of the Contract, the Statement of Work, and this Performance Requirements Summary (PRS) Chart, the terms and conditions of the Contract and the Statement of Work (SOW) shall prevail.

Performance Outcomes	Standards	Acceptable Quality Level	Data Source	Remedies for Non-Compliance
Help American indian families and individuals achieve self-sufficiency through CSAIBG services.	Provide American indian families and individuals with the minimum of two of the CSBG Allowable Service Categories listed in Appendix B, Statement of Work, Section 3.0, Specific Tasks to 100% of clients	95%	Client File	If CONTRACTOR performance does not meet the Acceptable Quality Level, the COUNTY will have the option to apply the following remedies: 1) Corrective Action Plan, 2) Suspension of Payment; 3) Suspension of Contract; 4)Termination of Contract.
Specific Tasks	Standards	Acceptable Quality Level	Data Source	Remedies for Non-Compliance
Nutrition -Brown Bag (Ref. SOW Sec 3.6.1)	Distribution of food services to poverty-level persons.	95%	Client File	If CONTRACTOR performance does not meet the Acceptable Quality Level, the COUNTY will have the option to apply the following remedies:
Linkages - Information and Referral (Ref. SOW Sec. 3.7.1)	Provide a minimum level of information and referaal services which include responding to all client inquiries about available service resources and making necessary referrals.	95%		1) Corrective Action Plan, 2) Suspension of Payment; 3) Suspension of Contract; 4)Termination of Contract.